

## FCS Parent Survey (July 2002 through December 2002)

<b>Total surveys returned</b>	<b>127</b>
<b>Total surveys sent</b>	<b>1122</b>
Undeliverable surveys	221
<b>Response rate</b>	<b>14%</b>

Surveys returned by Area			
Area 1	8	Area 5	10
Area 2	34	Area 6	6
Area 3	12	Area 7	21
Area 4	36	Total	127

		<b>YES</b> 72%		<b>NO</b> 13%		<b>Blank</b> 15%
		<b>Strongly Agree</b>	<b>Neutral</b>	<b>Strongly Disagree</b>		<b>Blank</b>
1. My family and I know our Children's Services Worker.						
2. I know why my family and I are working with DFS.	46%	26%	15%	5%	6%	3%
3. My worker visits my family and me at least once per month.	24%	12%	9%	13%	42%	2%
4. My worker listens to what my family and I have to say.	32%	13%	18%	11%	25%	1%
5. If your child is in Foster Care, you are able to see him/her on a regular basis.	22%	11%	16%	12%	23%	16%
6. My worker encouraged all family members to participate.	32%	17%	15%	11%	22%	2%
7. My family and I are able to help plan for the services we need.	28%	17%	19%	13%	22%	2%
8. We received services when we needed them.	26%	18%	21%	12%	20%	2%
9. The services from DFS and/or other community agencies are helping my family and me.	30%	14%	20%	9%	25%	2%
10. My family and I are satisfied with the help we are getting from DFS.	26%	9%	16%	11%	36%	2%
11. My family and I now know where to get help.	29%	22%	15%	13%	20%	1%
12. My family and I are treated fairly.	29%	12%	18%	11%	29%	1%
13. My family and I are treated with respect.	30%	15%	17%	9%	28%	1%