

## PROVIDER BULLETIN

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## DURABLE MEDICAL EQUIPMENT

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### **INSULIN PUMPS**

Effective for dates of service on or after August 18, 2009, MO HealthNet will reimburse for an external ambulatory infusion pump, insulin (E0784) on a rent-to-purchase basis only. The monthly rental reimbursement rate is \$ 417.57. If the device continues to be utilized and is medically necessary, it will be considered purchased after the total of all rental payments equals the purchase price of \$5,010.84. If use of the device is discontinued at any time, the provider must stop billing for the device. When final rental payment is made, MO HealthNet will not add an additional percentage to the maximum allowable purchase price.

### **PRE-CERTIFICATION REQUIREMENT FOR INSULIN PUMPS**

Effective for dates of service on or after August 18, 2009, coverage of an external ambulatory infusion pump (E0784) will require a prior authorization to require a pre-certification. To be approved, requests must meet the medical criteria established by MO HealthNet. Medical criteria documents may be found at [www.dss.mo.gov/mhd](http://www.dss.mo.gov/mhd).

### **CONVERSION OF APPROVED PRIOR AUTHORIZATION REQUESTS**

Coverage of an external ambulatory infusion pump currently requires an approved prior authorization request. To allow for a seamless transition, prior authorization requests received and approved prior to August 18, 2009 will be converted to a pre-certification effective August 18, 2009 if the device has not been supplied prior to that date. Insulin pumps approved prior to August 18, 2009 may be billed as a purchase; however, the UB modifier must not be used for dates of service on or after August 18, 2009.

## INSULIN PUMP SUPPLIES

Effective August 18, 2009, the following insulin pump supply codes must no longer be billed with the UB modifier:

A4230NU: Infusion set for external insulin pump, non needle, canula type

A4231NU: Infusion set for external insulin pump, needle type

A4232NU: Syringe with needle for external insulin pump, sterile, 3cc

A6257NU: Transparent film, sterile, 16 square inches or less, each dressing

K0603NU: Replacement battery or external infusion pump owned by patient, alkaline, 1.5 volt, each

Providers should note insulin pump supplies do not require prior authorization or pre-certification at this time. The insulin pump supplies listed above will be reimbursed in addition to the monthly rental reimbursement for the insulin pump.

### **INITIATING PRE-CERTIFICATION REQUESTS FOR DME**

Pre-certification of Durable Medical Equipment (DME) is a two-step process. Requests for pre-certification must be initiated by an authorized DME prescriber who writes prescriptions for items covered under the DME Program. Authorized DME prescribers include physicians, and nurse practitioners who have a collaborative practice agreement with a physician that allows for prescription of such items. The enrolled DME provider will access the pre-certification initiated by the prescriber to complete the second step of the pre-certification process. All requests must be approved by the MHD. Providers are encouraged to sign up for the MO HealthNet Web tool – [CyberAccess<sup>SM</sup>](#) - which automates the pre-certification process. To become a CyberAccess<sup>SM</sup> user, contact the ACS-Heritage help desk toll free at 1-888-581-9797 or 573-632-9797 or send an e-mail to <mailto:MOHealthNetCyberaccess@heritage-info.com>. The CyberAccess<sup>SM</sup> tool allows each pre-certification to automatically reference the individual participant's claim history, including ICD-9 diagnosis codes, CPT and HCPCS procedure codes. Requests for pre-certification will also be taken by the MO HealthNet call center at 800-392-8030. Requests for pre-certification must meet medical criteria established by the MHD in order to be approved. [Medical criteria](#) is published in [provider bulletins](#) and posted on the [MHD Web site](#) prior to implementation. If a pre-certification request submitted through CyberAccess<sup>SM</sup> is denied, providers may click on the box to have a MO HealthNet call center representative contact them. The call center is available Monday through Friday, from 8:00 am to 5:00 pm, excluding state holidays.

PLEASE NOTE: An approved pre-certification request does not guarantee payment. The provider must verify participant eligibility on the date of service using the Interactive Voice Response (IVR) System at (573) 635-8908 or by logging onto the MO HealthNet Internet Web portal at [www.emomed.com](http://www.emomed.com).

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

**MO HealthNet Managed Care:** The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

**Provider Communications Hotline  
573-751-2896**